

Power Toilet Lift Buyer's Guide Checklist





Powered toilet lifts are very helpful for individuals who have trouble getting on and off the toilet. An ideal lift can make using the bathroom safer and easier, but how do you know which lift is right for you? Here is a helpful checklist of questions to ask when shopping for a powered toilet lift to make sure you are getting the most benefit - and the most bang for your buck.



For each of the following questions, check off “Yes” or “No” and find out your total score at the end to see where the power toilet lift you’re considering ranks.



YES / NO

1

Will the lift support the user's weight?

Most lifts support about 300 lbs. For individuals over 300 pounds, make sure to confirm the weight limit.

The LiftSeat Independence IV has the highest weight capacity of any at-home toilet lift with a capacity of 450 lbs.

YES / NO

2

Is the lift free of pinch-points?

The last thing you want is to catch a finger or piece of clothing in the mechanics of a toilet lift. Some lifts have “pinch points” where joints of the lifting mechanism come together and can cause injury. Look for a lift that is pinch-point free – especially if the user has severely limited mobility or cognitive impairments.

LiftSeat, Mountway, and Dignity DL-1 do not have any pinch points. Dignity BL1, EZ Access Tilt and Stand Aid do have pinch points.

YES / NO

3

Is the lift portable?

Portability is a great feature for individuals who may need to use their lift bedside. Look for features like locking wheels and bedside commode options.

LiftSeat has locking wheel options to accommodate traveling and an inexpensive commode bucket option for bedside use conversion. Stand Aid also has a travel version of their product. No other lifts can be used away from the toilet

YES / NO

4

Can you add a bidet to the lift?

For individuals that need assistance cleaning after using the toilet, a bidet maximizes independence. Check to see if the power toilet lift you are considering will work with a bidet – even if you don't need it immediately, it may be something you want to add later.

LiftSeat is the only toilet lift that can accommodate a washing bidet.

YES / NO

5

Does the lift raise you up to an ideal height and does it tilt?

A lift should raise the user to a height where they can easily transition to a standing position. If the lift does not come up high enough or raises too high, it puts additional strain on both the user and caregiver. Some lifts follow a straight up and down path, while others follow an arcing path that guides the user forward while lifting them up. Look for a lift with the option to switch between them since you may not know which style you prefer.

LiftSeat, Dignity DL-1, Mountway all lift roughly 11 inches at the buttock's position. The Stand aid lifts straight vertically only and is 13 inches of lift. The LiftSeat has approximately 15 degrees of tilt and is the only lift that has the unique ability to be set to raise with an arcing tilt or straight vertically. The Mountway and Dignity lift both have angles of 33 degrees

YES / NO

6

Is the toilet lift manufactured in the USA?

Does it really matter where the lift is made? Yes! Lifts that are manufactured in the US have a few advantages. First, it is easier to get in touch with customer service and troubleshoot any problems that may arise. Additionally, products made in the US are typically manufactured with higher-quality parts. So, if long-lasting quality and ease-of-access to customer service are important to you, consider going with a US-made lift.

LiftSeat, EZ Access, and Stand Aid are manufactured in the USA. Mountway is manufactured in the UK and Dignity Lifts are manufactured in China.

YES / NO

7

Are there any customer reviews?

One of the easiest ways to get helpful information about a toilet lift (or any product for that matter) is to check the customer reviews. If you can't find any reviews, be wary. You should also look for mixed reviews – if a product/company only has positive reviews, it's likely they aren't real.

LiftSeat has over 250+ reviews (4.8/5.0 rating). EZ Access has around 65 reviews. Mountway has roughly 10 reviews, while Dignity only has about 4 reviews.

YES / NO

8

Can you easily get in touch with customer service and support?

Good customer service is crucial. So is responsiveness. For a product like a power toilet lift that will be used every day to perform a crucial function, it is important to have easy access to a knowledgeable customer support team that can quickly assist with troubleshooting or questions. The last thing you want is to have an issue and not be able to get in touch with anyone to resolve it

LiftSeat customer representatives are very knowledgeable and can answer any questions an individual may have prior to purchasing. We can walk you through our “Fit Guide” to help select the proper equipment for your needs and make long term recommendations if a person’s condition changes. Many other lift manufacturers have been reported to be unresponsive, especially after purchase, and difficult to get hold of.

YES / NO

9

Is the lift adaptable or customizable as your condition changes?

Knowing exactly what you need from a toilet lift (and how your needs are going to evolve over time) before you purchase is challenging. Often, people will use a toilet lift for a week or two, and then realize that a few small modifications need to be made. Some lifts are more customizable than others, so ask about what accessories/modifications can be added to the lift after it’s been purchased to avoid frustration.

LiftSeat is the most customizable power toilet lift currently on the market. All LiftSeat accessories can be added at any time, so you can continue customizing your unit as your needs change.

YES / NO

10

How strong is the warranty and can the lift be returned?

Typically, the better the lift, the better the warranty. Lifts made with inexpensive parts that are more likely to break will often have shorter warranties. 2 years is a standard warranty for a powered toilet lift, so don’t settle for anything less than that. Power toilet lifts are not inexpensive, so if you aren’t sure whether it’s the right choice, check the return policy before buying. Many lift manufacturers charge a restocking fee, or do not offer returns at all.

LiftSeat offers free returns. All other lift manufacturers have a restocking fee or do not allow returns. LiftSeat, Mountway, and EZ Access have 2-year warranties. Dignity and Stand Aid have 1-year warranties.

TOTAL SCORE

SCORE GUIDE



90+

If your total score is 90 points or more, you've identified an excellent toilet lift. This lift should be safe, easy-to-use, and versatile enough to satisfy changing needs.



70-80

If your score is between 70 and 80, your lift should be functional, but may not be as user-friendly and reliable as those scoring higher. You may want to consider looking for a lift that checks off a few more boxes.



60 and below

If your total score is 60 or less, your lift may not perform optimally. Look for a lift that has more of the important safety and convenience features listed above.



Have Questions?
Call 1-877-665-4381

We're here to answer any questions you have about powered toilet lifts and how to find the right one based on your specific needs.

ABOUT LIFTSEAT

LiftSeat is the only powered toilet lift to meet all of the important safety and convenience features covered in this buyer's guide. Manufactured in the USA according to rigorous safety standards, LiftSeat comes with a 100% Satisfaction Guarantee and 2-year warranty, so you can be sure your lift will not let you down when you need it the most.

Call to speak with a fitting specialist or visit the LiftSeat website to learn more.

1-877-665-4381
www.liftseat.com

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